

Terms & Conditions

1 Hire Period

1.1 Hire period is 4 days unless otherwise arranged. Should you wish to hire for longer periods please request a quotation.

2. Delivery & Collection

2.1 A delivery and collection service is available please contact Vintage China Hire for a quotation. Alternatively you can come and collect and return your order to us in Oakville.

2.2 When ordering please advise the date and time of your event and on-site contact information.

3. Condition of Goods

3.1 All goods should be checked against the inventory of your order and signed for by the hirer upon receipt. If deliveries are left at unattended premises this is at the hirer's risk.

3.2 Owing to the age and fragile nature of some of the china supplied by Vintage China Hire, it must be understood that some items are much more easily prone to damage than commercial-use catering crockery. Please ensure you take extra care when stacking and handling.

3.3 It is expected that some of the patterns and gilt edges on many of the vintage items will be worn with age.

3.4 Goods supplied at all times remain the property of Vintage China Hire.

3.5 The hirer is responsible for the goods from the time they are delivered by us/collected by you and only ends when the goods have been collected by us/returned by you. Your responsibility includes safekeeping and protection of the goods in your care.

4. Payment

4.1 To secure your order a booking form will be e-mailed to you, which needs to be completed, signed and returned to us.

4.2 We require a deposit of 50% of the total hire value due when an order is placed with the balance due 7 days prior to your event.

4.3 A refundable breakage deposit of \$200 is required upon booking. This deposit cheque will be returned to the hirer upon the safe return of the hired goods.

4.4 We ask that all items be returned clean – hand wash only please. If for some reason they are not, there will be a washing up charge of 10%.

5. Cancellation

5.1 If booking is cancelled by the hirer the following charges apply:

Notice given prior to delivery date - Charge made

30 days or more	No charge
Between 10-30 days	25%
Between 5-10 days	50%
2-5 days	75%
Under 2 days	100%

6. Responsibility

6.1 Vintage China Hire will accept no responsibility for the damage or injury caused to person, persons or product as a result of the hire arrangement. All goods are hired and the responsibility of the hirer until they are returned to Vintage China Hire.

6.2 Goods are dispatched clean and undamaged and in good working order.

6.3 Replacement values for any broken/damaged items are as follows:

- \$35 per cup & saucer
- \$40 per teapot or milk jug
- \$30 per plate or sugar bowl
- \$35 per glass cake stand
- \$50 per china cake stand
- \$15 per glass item
- POA for all other items

Email: info@vintagechinahire.ca cell 416 347 2434

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